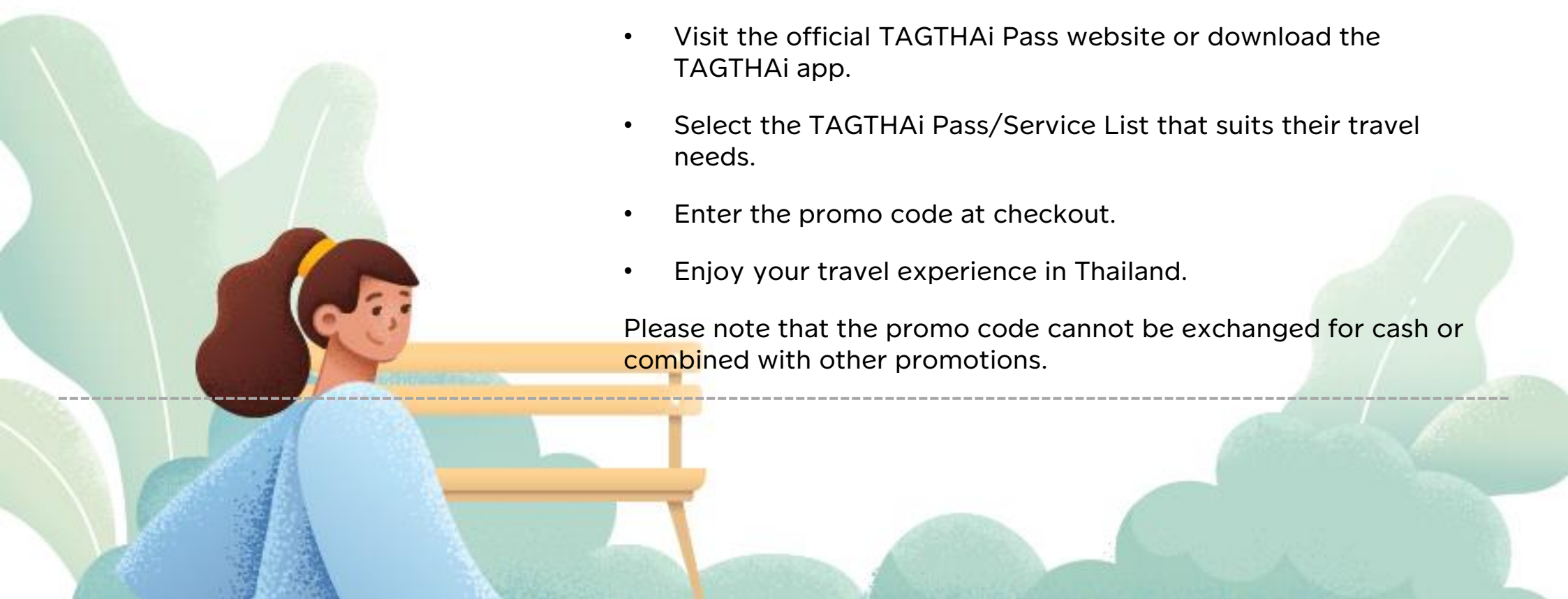


Exclusive Offer

Question	Answer
What are the benefits to customer upon registering for the THBS service?	When customer registers for the service and top up at least 3,000 THBS, they will receive a TAGTHAI promo code worth 300 THB.
What is TAGTHAi?	<p>TAGTHAi is a collaborative platform between Thailand’s public and private sectors, designed to elevate the travel experience in Thailand by making it more convenient, accessible, and tailored to diverse traveler lifestyles and preferences. The platform draws inspiration from local recommendations and the “Happy Model” concept introduced by the Thai Chamber of Commerce, which includes:</p> <ul style="list-style-type: none"> • Eat well – Enjoy a variety of high-quality Thai cuisine. • Live well – Experience a quality lifestyle in a pleasant environment. • Fit well – Prioritize physical and mental well-being. • Give well – Share goodness and give back to society. <p>TAGTHAi aims to be your trusted travel companion, making every journey in Thailand meaningful and memorable.</p>
Is it necessary for customer to top up 3,000 THBS in a single transaction?	No need to top up all at once – customer can accumulate THBS top-ups to reach 3,000 THBS anytime between 13 August 2025 and 31 December 2025.
If a customer tops up a total of 6,000 THBS, will customer receive a TAGTHAI promo code worth 600 THB?	Each customer is eligible to receive a TAGTHAI promo code worth up to 300 THB. However, additional marketing campaigns would be launched in the future. Customer is encouraged to stay updated through the project's official communication channels.
How will customer receive their TAGTHAI promo code?	The promo code will be sent to the customer's registered email address (used with Q Wallet) on the next business day after the customer has met the service conditions.
How can customers use the TAGTHAI promo code?	<p>Customers can redeem their TAGTHAi promo code by following these steps:</p> <ul style="list-style-type: none"> • Visit the official TAGTHAi Pass website or download the TAGTHAi app. • Select the TAGTHAi Pass/Service List that suits their travel needs. • Enter the promo code at checkout. • Enjoy your travel experience in Thailand. <p>Please note that the promo code cannot be exchanged for cash or combined with other promotions.</p>



Question

Answer

If customer has already been onboarded with TAGTHAi, can the customer continue using their existing account?

Customer can use their existing TAGTHAi account to redeem the promo code.

Which merchants accept the TAGTHAi promo code?

The promo code must be redeemed through the TAGTHAi application. Each code can be used once per merchant to receive a cash-equivalent discount via OTA. Customer can apply the code to products available in both the Pass and Marketplace categories.

Does promo code have an expiration date, and how is it determined?

Promo code is valid until March 31, 2026. Be sure to redeem yours before it expires!

Is the promo code reusable, or can it only be used once?

Unfortunately, promo code is single-use only and cannot be redeemed more than once.

In case your promo code is lost, what steps should you take?

Promo codes are sent to the customer's registered email and cannot be resent or replaced with a new code. Please ensure to keep the original email for reference.

Is it possible to combine the promo code with other discounts or promotional offers from participating merchants?

This promo code cannot be used in conjunction with any other discounts or promotions offered by the store or TAGTHAi.

If a customer redeems a promo code via the TAGTHAi app but does not complete the payment, what should they do?

Customer is advised to complete the payment after redeeming a promo code. If the payment is not finalized, customer may reach out to TAGTHAi's call center to request the reissuance of the promo code.

Are TAGTHAi promo codes valid for use at partner stores under the THBS project?

Unfortunately, TAGTHAi Promo code is not valid for use with THBS partner stores. As the redemption process is handled exclusively through the TAGTHAi application, customer must complete the discounted payment within the app.

Can customer use a promo code to purchase more than one service?

Customer is allowed to purchase more than one service from TAGTHAi and use a promo code to receive a discount on the total amount, if the promo code terms and conditions permit this usage.

